

## **EU Data Act Notice**

**Product Type and related services:**     3D Printer and related services

**Product Number:**                    V8111/ V8110

### **1. Introduction**

This notice is provided in compliance with Regulation (EU) 2023/2854 on harmonised rules on fair access to and use of data (the "Data Act"), which aims to ensure fair access to and use of data generated by users of connected products and related services. As your trusted provider, Anker is committed to transparency and empowering you with control over your data.

Kindly remind that this notice only applies to data covered by the Data Act. For information regarding the processing of personal information, please refer to our Privacy Policy. To the extent permitted by Data Act, we are unable to provide access to data that contains confidential data, trade secrets, intellectual property, or other proprietary information.

### **2. Data Generated/Collected by Connected Products**

Data Category	Data Type	Data Format	Estimated Volume	Collection Frequency	Real-time Generation	Storage Location	Retention Period	User Access, Retrieval, and Deletion	Company's Intended Use	Purpose of Use	Transfer to Third Parties	Third-Party's Purpose of Use
<b>Core Device &amp; Performance Data</b>	1. Device basic information (device SN, device alias, wifi name, WiFi mac, Bluetooth mac, software version, device time zone, device country, online status.) 2. Print basic information (nozzle and platen temperature; printing speed; fan speed; consumable usage) 3. Print photos (if user manually enables)	JSON/JPG	100k	Real-time collection	Yes	Devices and cloud	Basic information: Permanent, deleting the device will delete it. Data return data: 180 days.	The basic information section cannot be accessed (the device information interface does not display all data). Data reflow. Data cannot be accessed (this feature is not designed).	Yes	Fault diagnosis	Yes, only upon explicit request and authorization from the user.	Where technically feasible, stored data may be transmitted to compliant third parties upon user instruction.
<b>User Configuration</b>	Print parameter settings, device	JSON	100k	Triggered and reported	No	Devices and cloud	Permanently, deleting the	Can be accessed by	Yes	Fault diagnosis	No	N/A

<b>&amp; Device Settings Data</b>	settings, device sharing			when the user performs a responsive action			device will delete	setting				
<b>Device Maintenance &amp; Diagnostic Data</b>	Fault error code, fault information	JSON	100k	Real-time collection	Yes	Cloud	One year, deleting the device will delete	Unable to access (this feature was not designed).	Yes	Fault diagnosis	Yes	It may be transmitted to an authorized maintenance service provider to assist with repairs.
<b>User Behavior &amp; Interaction Data (Analytics)</b>	APP/PC/Web/Device event tracking	JSON	100k	Real-time collection	Yes	Cloud	One year, deleting the device will delete	Unable to access (this feature was not designed).	Yes	Behavioral analysis	No	N/A
<b>User Account &amp; Service Preference Data</b>	Communication preferences: Email subscription switch, App push switch, Web site cookies.	JSON	100k	Triggered and reported when the user performs a responsive action	No	Cloud	Permanently, deleting the account will delete it.	Can be accessed by setting	Yes	Marketing emails, message notifications	No	N/A

### **3. Your Data Access Rights**

You, as a user of our products or services, have the right to access the data generated through your use of our devices or platforms. This data will be provided in a clear, concise, and easily understandable format, as required by Data Act.

To exercise your right to access this data, simply submit a written request by contacting: [support@anker.com](mailto:support@anker.com) or [DPO@anker.com](mailto:DPO@anker.com). We will respond promptly and provide the data in an intelligible form.

### **4. Your Other Rights**

Data Act may give you a number of legal rights in relation to the Connected Product data and Related Service data. You can submit data access requests and share data with third parties through the contact information specified in this notice.

If you would like to exercise your rights in relation to the personal data that we hold about you, please contact us using the details set out in the privacy notice applicable to your product. For more detailed information about data use and access, please refer to the Terms of Use, electronic manuals, or other relevant materials.

As a user, you have the right to lodge a complaint if you believe that any of your rights under the Data Act have been infringed. This right ensures that your concerns regarding potential violations of data access, sharing, or usage provisions are heard and appropriately addressed by the responsible oversight body. If you wish to exercise this right or require further assistance, please contact the relevant authority in your Member State.

### **5. Contact Information**

If you have any questions about this notice or your data rights, please reach out to our Data Protection Officer at [support@anker.com](mailto:support@anker.com) or [DPO@anker.com](mailto:DPO@anker.com).

6. Data Holder Information

Data Holder	Address
Anker Innovations Deutschland GmbH	Prinzenallee 15,40549 Dusseldorf
Anker Innovations (Netherlands) B.V.	Room 710 (Anker Innovation), Coolsingel 65, 3012AC Rotterdam