

EU Data Act Notice

Product Type and related services: Robot Vacuum Cleaner and related service

Product Number: T2080/T2351/T2353/T2352/T2280/T2280/T211A/T210M/T210Q/T210P

1. Introduction

This notice is provided in compliance with Regulation (EU) 2023/2854 on harmonised rules on fair access to and use of data (the "Data Act"), which aims to ensure fair access to and use of data generated by users of connected products and related services. As your trusted provider, Anker is committed to transparency and empowering you with control over your data.

Kindly remind that this notice only applies to data covered by the Data Act. For information regarding the processing of personal information, please refer to our Privacy Policy. To the extent permitted by Data Act, we are unable to provide access to data that contains confidential data, trade secrets, intellectual property, or other proprietary information.

2. Data Generated/Collected by Connected Products

Data Category	Data Type	Data Format	Estimated Volume	Collection Frequency	Real-time Generation	Storage Location	Retention Period	User Access, Retrieval, and Deletion	Company's Intended Use	Purpose of Use	Transfer to Third Parties	Third-Party's Purpose of Use
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Core Device and Performance Data	<p>Battery information (current, voltage, temperature, remaining capacity, health status)</p> <p>Environmental sensor data (radar, floor detection, ultrasonic, wall-following, collision)</p> <p>Actuator working status (cleaning status, mapping status, base station status, etc.)</p> <p>Business data: (cleaning records, maps, cleaning</p>	<p>Protobuf, serialized and uploaded to the cloud with base64 encoding if uploaded to the cloud</p>	Generated during cleaning tasks, 100K/day	Real-time collection	Yes	Cloud/Device	<p>Part of the data on the device is retained in logs and uploaded to the log server</p> <p>Retained until user account cancellation or device is no longer maintained</p>	View via App	Yes	Provide users with historical queries and performance analysis for product improvement	Yes, only upon explicit user request and authorization	When technically feasible, stored data may be transferred to qualified third parties according to user instructions
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User Configuration and Device Settings Data	User-issued task control commands, robot parameter configuration (suction power, water volume, scheduling, etc.), control commands, consumable data, etc.	Protobuf, base64 encoding	Data generated only when users configure settings, 1k/day	When users change settings	No	Cloud/Device	Permanently retained during association with user account until user modifies or resets	View via App	Yes	Execute user instructions to make the device operate according to personal preferences	No	Not applicable
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Device Operations and Diagnostic Data	Fault information, error codes, firmware upgrade records, cleaning records, data tracking points	Protobuf, base64 encoding	1M/day	Event-driven (error occurrence, upgrade initiation) and regular health checks	No	Cloud/Device	Retained until user account cancellation or device is no longer maintained	View via App	Yes	Perform proactive maintenance and remote fault diagnosis, ensure smooth firmware upgrades, used for product quality management and reliability R&D	Yes	May be transferred to authorized maintenance service providers to assist with repairs
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User Account and Service Preference Data	Communication preferences (email subscription switch, App push switch, do not disturb period settings), functional preferences (automatic upgrade switch), log switch, etc.	Protobuf, base64 encoding	1k/day	When users change relevant settings	No	Cloud	Permanently retained during association with user account until user modifies	View via App	Yes	Comply with users' explicit wishes, manage communications with users; provide services according to user preferences	No	Not applicable
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3. Your Data Access Rights

You, as a user of our products or services, have the right to access the data generated through your use of our devices or platforms. This data will be provided in a clear, concise, and easily understandable format, as required by Data Act.

To exercise your right to access this data, simply submit a written request by contacting: support@anker.com or DPO@anker.com. We will respond promptly and provide the data in an intelligible form.

4. Your Other Rights

Data Act may give you a number of legal rights in relation to the Connected Product data and Related Service data. You can submit data access requests and share data with third parties through the contact information specified in this notice.

If you would like to exercise your rights in relation to the personal data that we hold about you, please contact us using the details set out in the privacy notice applicable to your product. For more detailed information about data use and access, please refer to the Terms of Use, electronic manuals, or other relevant materials.

As a user, you have the right to lodge a complaint if you believe that any of your rights under the Data Act have been infringed. This right ensures that your concerns regarding potential violations of data access, sharing, or usage provisions are heard and appropriately addressed by the responsible oversight body. If you wish to exercise this right or require further assistance, please contact the relevant authority in your Member State.

5. Contact Information

If you have any questions about this notice or your data rights, please reach out to our Data Protection Officer at support@anker.com or DPO@anker.com.

6. Data Holder Information

Data Holder	Address
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