



Cleaning

eufy

For FAQs and more information, please visit:

www.eufylife.com

RoboVac Owner's Manual

T2253 51005002511 V02

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Thank you for purchasing RoboVac. Carefully read all the instructions below before using this device, and keep this manual for future reference.

Important Safety Instructions

To reduce the risk of injury or damage, keep these instructions at hand when setting up, using, and maintaining this device.

WARNING SYMBOLS USED



This is the safety alert symbol. This symbol alerts you to potential hazards that could result in property damage and/or serious bodily harm or death.

- This device can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of this device in a safe way and understand the hazards involved.
- Children should be supervised to ensure they do not play with this device.
- Cleaning and maintenance shall not be performed by children without adult supervision.
- This device is only to be used with the power supply unit provided.
- Before cleaning or maintaining this device, the plug must be removed from the outlet.
- The battery in this device should only be replaced by a skilled professional.
- When removing the battery, disconnect the device from the supply mains.
- To recharge the battery, only use the detachable adapter (US/CA: GSCU0600S019V12E; UK: GSCB0600S019V12E; EU: GSCV0600S019V12E; AU: GSCS0600S019V12E) provided with this device.

- The battery must be removed before this device is disposed of. To remove the battery, first unscrew the screws on the bottom, then remove the back cover. Remove the battery by disconnecting the quick connector.
- The used battery should be placed in a sealed plastic bag and disposed of safely according to local environmental regulations.
- The external flexible cable or cord of the power supply unit cannot be replaced; if the cord is damaged, the power supply unit shall be disposed of.
- This device is for indoor use only.
- This device is not a toy. Do not sit or stand on this device. Small children and pets should be supervised when this device is operating.
- Store and operate this device in room temperature environments only.
- Do not use this device to pick up anything that is burning or smoking.
- Do not use this device to clean up spills of bleach, paint, chemicals, or anything wet.
- Before using this device, pick up objects like clothing and loose paper. Lift up cords for blinds or curtains. Move power cords, sharp-pointed and fragile objects out of the way. If this device passes over a power cord and drags it, an object could be pulled off a table or shelf.
- If the room to be cleaned has a balcony, a physical barrier should be used to prevent access to the balcony and to ensure safe operation.
- Do not place anything on top of this device.

- Be aware that this device moves around on its own. Take care when walking in the area where this device is operating to avoid stepping on it.
- Do not operate this device in areas with exposed electrical outlets on the floor.
- Do not expose the electronics of this device, its battery, or the integrated Charging Base. There are no user-serviceable parts inside.
- Do not use this device on an unfinished, unsealed, waxed or rough floor. It may result in damage to the floor and this device. Use only on hard floor surfaces or low-pile carpets, and not on carpets with tasseled edges or loose threads.
- This device has been designed to be used on floors without scratching them. We still recommend that you test this device on a small area of the room to be cleaned to ensure no scratches are made before cleaning the whole room.
- Only use attachments recommended or described in this manual.
- Do not handle the appliance or plug with wet hands.
- Ensure that the dust bag and/or filters are correctly in-place before usage.
- Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion, or risk of injury.
- Do not expose the battery pack or appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C may cause an explosion.
- Do not modify or attempt to repair the appliance or the battery pack (as applicable), except as indicated

- in the instructions for use and care.
- Follow all charging instructions and do not charge the battery pack or appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.

Notice

 This symbol on the device or its packaging indicates:

Do not dispose of electrical appliances as unsorted municipal waste; use separate collection facilities. Contact your local authority for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being. When replacing old appliances with new ones, the retailer is legally obliged to take back your old appliance for disposal at least free of charge.

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could

void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: (1) Reorient or relocate the receiving antenna. (2) Increase the separation between the equipment and receiver. (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. (4) Consult the dealer or an experienced radio / TV technician for help.

ISED Compliance Statement

This device contains license-exempt transmitter(s)/ receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

RF Exposure Compliance Statement

This equipment complies with FCC/IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

Declaration of Conformity

This product complies with the radio interference requirements of the European Community. Hereby, Anker Innovations Limited declares that the radio equipment type T2253 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: <https://www.eufylife.com/>

Maximum output power: 18 dBm (For EU)

Frequency band: 2.4G band (2.4000GHz - 2.4835GHz)

Trademark Notice

- Amazon, Echo, Alexa and all related logos are trademarks of Amazon.com, Inc. or its affiliates.
- Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc., registered in the U.S. and other countries.
- Google Play and the Google Play logo are trademarks of Google Inc.
- Google Home is a trademark of Google Inc.

Consignes de sécurité importantes

Pour réduire le risque de blessure ou de dommage, gardez ces consignes de sécurité à portée de main lors de la configuration, l'utilisation et l'entretien de cet appareil.



SYMBOLES D'AVERTISSEMENT UTILISÉS

Il s'agit du symbole d'avertissement de sécurité. Ce symbole vous alerte sur les dangers potentiels qui peuvent entraîner des dommages matériels et/ou des lésions corporelles graves ou la mort.

- Cet appareil peut être utilisé par des enfants âgés de 8 ans et plus, ainsi que des personnes présentant des capacités physiques, sensorielles ou mentales réduites, ou un manque d'expérience et de connaissances, si celles-ci sont sous surveillance ou ont reçu les instructions d'utilisation de cet appareil et comprennent les risques encourus, et l'utilisent dans un endroit sûr.
- Les enfants doivent être surveillés afin de s'assurer qu'ils ne jouent pas avec cet appareil.
- Le nettoyage et l'entretien ne doivent pas être effectués par des enfants sans la supervision des adultes.
- Cet appareil doit uniquement être utilisé avec le bloc d'alimentation fourni.
- Avant de nettoyer ou d'entretenir cet appareil, vous devez le débrancher de sa prise d'alimentation.
- La batterie de cet appareil ne doit être remplacée que par un professionnel qualifié.
- Lors du retrait de la batterie, débranchez l'appareil du secteur.

- Pour recharger la batterie, n'utilisez que l'adaptateur détachable (États-Unis/Canada : GSCU0600S019V12E ; R-U :GSCB0600S019V12E ; AUS : GSCS0600S019V12E ; UE : GSCV0600S019V12E) fourni avec cet appareil.
- La batterie doit être retirée de cet appareil avant de le mettre au rebut. Pour retirer la batterie, desserrez les vis du fond, puis retirez le capot arrière. Retirez la batterie en débranchant le connecteur rapide.
- La batterie usagée doit être placée dans un sac en plastique hermétique et éliminée en toute sécurité, conformément aux réglementations environnementales locales.
- Le câble flexible externe ou le cordon du bloc d'alimentation ne peut pas être remplacé ; si le cordon est endommagé, l'unité d'alimentation doit être éliminée.
- Cet appareil est destiné exclusivement à une utilisation en intérieur.
- Cet appareil n'est pas un jouet. Veillez à ne pas vous tenir debout ou assis sur cet appareil. Les jeunes enfants et les animaux de compagnie doivent être surveillés lors du fonctionnement de cet appareil.
- Entreposez et utilisez cet appareil dans des environnements à température ambiante.
- N'utilisez pas cet appareil pour ramasser tout élément en train de brûler ou fumant.
- N'utilisez pas cet appareil pour nettoyer des déversements d'eau de javel, de peinture, de produits chimiques ou quoi que ce soit d'humide.
- Avant d'utiliser cet appareil, ramassez les objets tels

que les vêtements et les feuilles de papier. Relevez les persiennes ou les rideaux proches du sol. Enlevez du passage les cordons d'alimentation ainsi que les objets pointus et fragiles. Si cet appareil passe au-dessus d'un cordon d'alimentation et le traîne avec lui, un objet peut tomber d'une table ou d'une étagère.

- Si la pièce à nettoyer possède un balcon, une barrière physique doit être utilisée pour empêcher l'accès au balcon et garantir un fonctionnement sécurisé.
- Veuillez ne rien placer sur le dessus de cet appareil.
- Gardez à l'esprit que cet appareil se déplace par ses propres moyens. Faites attention en marchant dans la zone où cet appareil fonctionne, afin d'éviter de marcher dessus.
- N'utilisez pas cet appareil dans des zones avec prises électriques exposées sur le plancher.
- N'exposez pas l'électronique de cet appareil, de sa batterie ou de la base de chargement intégrée. L'appareil ne contient aucune pièce réparable par l'utilisateur.
- N'utilisez pas cet appareil sur un sol inachevé, non vitrifié, ciré ou rugueux. Cela peut entraîner des dommages sur le sol et cet appareil. N'utilisez cet appareil que sur les sols durs et les tapis ras, et non sur les tapis avec des glands ou des franges.
- Cet appareil a été conçu pour être utilisé sur des planchers sans le rayer. Nous vous recommandons de toujours tester l'appareil sur une petite zone de la pièce à nettoyer, avant de nettoyer la salle entière, pour s'assurer qu'aucune rayure n'apparaisse.

- Utilisez uniquement les accessoires recommandés ou décrits dans ce manuel.
- Ne manipulez pas l'appareil ou la fiche avec les mains mouillées.
- Assurez-vous que le sac à poussière et/ou les filtres sont en place avant utilisation.
- N'utilisez pas de batterie ou d'appareil endommagé ou modifié. Les batteries endommagées ou modifiées peuvent présenter un fonctionnement imprévisible risquant d'entraîner un incendie, une explosion ou des blessures.
- N'exposez pas la batterie ou l'appareil au feu ou à des températures excessives. L'exposition au feu ou à une température supérieure à 130°C peut provoquer une explosion.
- Ne modifiez pas et n'essayez pas de réparer l'appareil ou la batterie (si applicable), sauf si cela est indiqué dans les instructions d'utilisation et d'entretien.
- Suivez toutes les instructions de charge et ne chargez pas la batterie ou l'appareil en dehors de la plage de température indiquée dans les instructions. Une charge incorrecte ou à des températures hors de la plage spécifiée peut endommager la batterie et augmenter le risque d'incendie.

Avis



Ce symbole sur le produit ou son emballage indique :

Ne jetez pas les appareils électriques de la même manière que les déchets municipaux non triés ; utilisez une infrastructure de collecte séparée. Contactez directement votre commune pour plus d'informations concernant les systèmes de collecte disponibles. Si des appareils électriques sont jetés dans des décharges ou des dépotoirs, des substances dangereuses peuvent s'infiltrer dans les eaux souterraines et entrer dans la chaîne alimentaire, nuire à votre santé et votre bien-être. Quand vous remplacez vos anciens appareils par de nouveaux, le détaillant est légalement obligé de reprendre votre ancien appareil pour son élimination, au minimum gratuitement.

Déclaration FCC

Cet appareil est conforme à la partie 15 du règlement de la FCC. Le fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas produire d'interférences nuisibles, et (2) cet appareil doit accepter toutes les interférences subies, même celles susceptibles d'en compromettre le fonctionnement.

Avertissement : les changements ou les modifications non expressément approuvés par la partie responsable de la conformité pourraient entraîner une annulation de l'autorisation d'utilisation de l'équipement.

Remarque : cet appareil a été testé et déclaré conforme aux restrictions relatives à un appareil numérique de

Classe B, en application de la partie 15 du règlement de la FCC. Ces restrictions sont désignées afin de fournir une protection raisonnable contre des interférences nuisibles dans une installation résidentielle.

Cet appareil génère, utilise et peut émettre des fréquences radio qui peuvent causer des interférences nuisibles aux radiocommunications si l'appareil n'est pas installé et utilisé conformément aux instructions. Cependant, il n'est nullement garanti que ces interférences se produiront dans une installation particulière. Si cet appareil provoque des interférences nuisibles à la réception de la radio ou de la télévision, ce qui peut être déterminé en mettant en route l'appareil et en l'arrêtant, il est recommandé d'essayer de corriger les interférences en prenant l'une ou plusieurs des mesures suivantes : (1) réorienter ou déplacer l'antenne de réception, (2) éloigner davantage l'appareil du récepteur ; (3) brancher l'appareil à une prise sur un circuit différent de celui auquel le récepteur est connecté ; (4) consulter le revendeur ou un technicien expérimenté en radio/télévision pour obtenir une assistance.

Déclaration d'Industrie Canada

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Déclaration de conformité avec les normes d'exposition aux RF

Cet équipement est conforme aux limites d'exposition aux radiations FCC/IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec une distance minimale de 20 cm entre le radiateur et votre corps.

Déclaration de conformité

Ce produit est conforme aux exigences en matière d'interférences radio de la Communauté européenne. Par les présentes, Anker Innovations Limited déclare que l'équipement radio de type T2253 est conforme à la directive 2014/53/UE. Le texte complet de la déclaration de conformité à la réglementation européenne est disponible à l'adresse Internet suivante : <https://www.eufylife.com/>

Puissance de sortie maximale : 18 dBm (pour l'UE)
Bande de fréquence : Bande 2,4 G (2,4000 GHz - 2,4835 GHz)

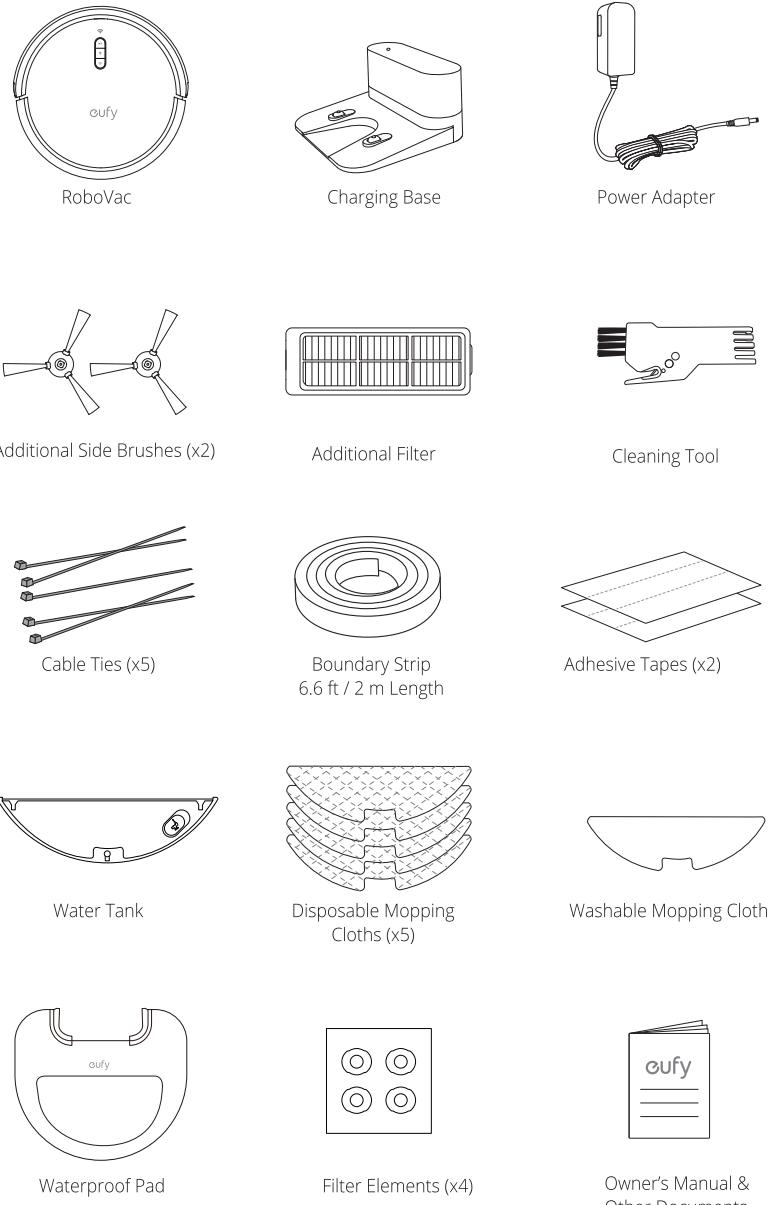
Avis de marque commerciale

- Amazon, Echo, Alexa et tous les logos associés sont des marques commerciales d'Amazon.com, Inc. ou de ses filiales.

- Apple et le logo Apple sont des marques déposées d'Apple Inc., enregistrées aux États-Unis et dans d'autres pays. App Store est une marque de service d'Apple Inc., enregistrée aux États-Unis et dans d'autres pays.
- Google Play et le logo Google Play sont des marques de Google Inc.
- Google Home est une marque de Google Inc.

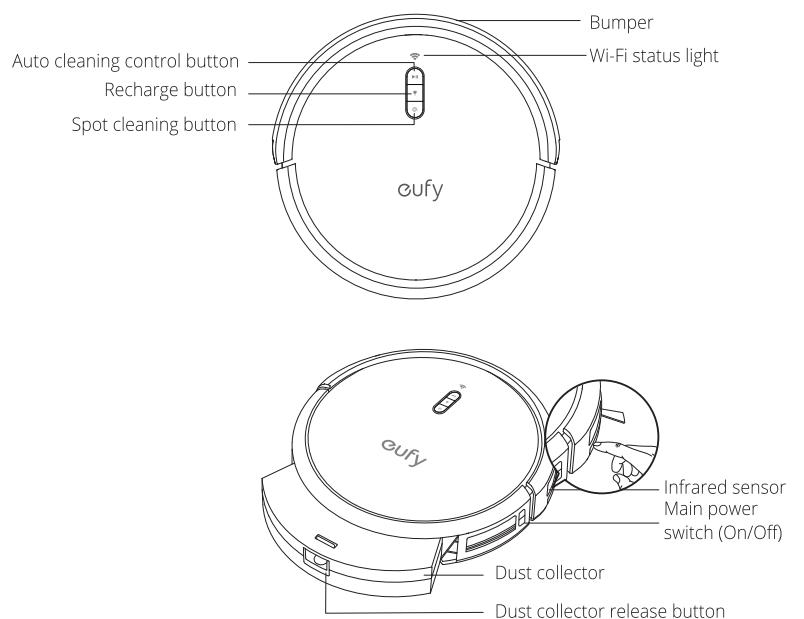
About Your RoboVac

What's in the Box

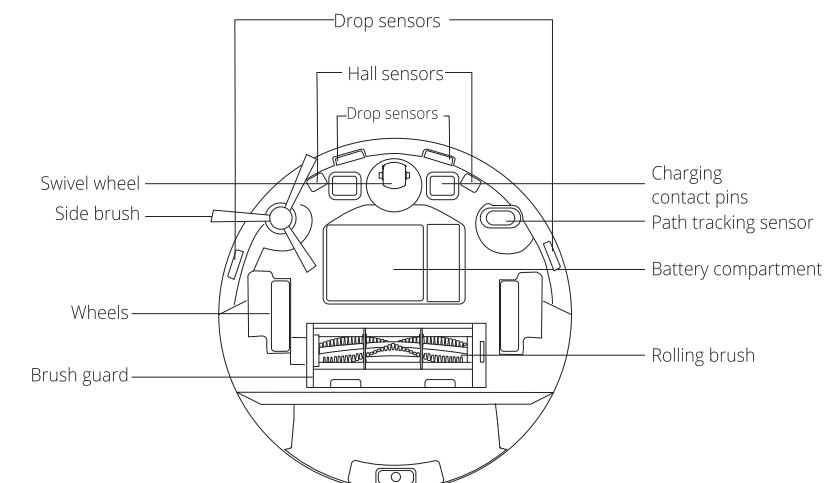


RoboVac Anatomy

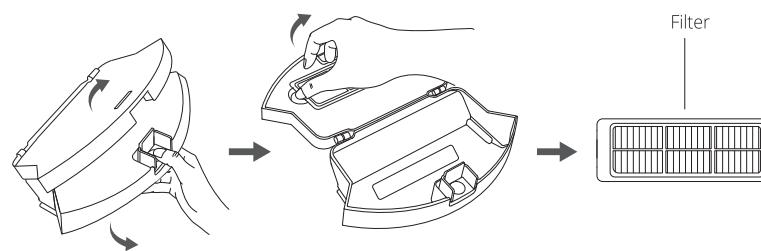
A. Top & Side



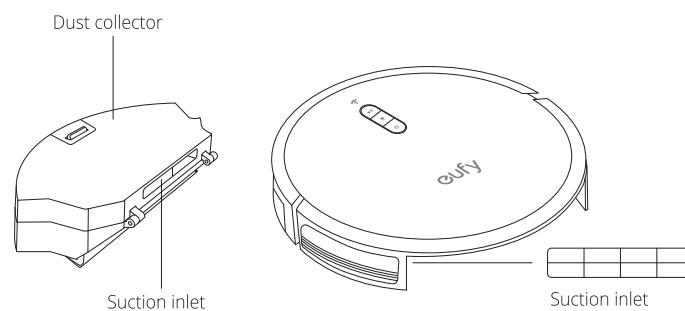
B. Bottom



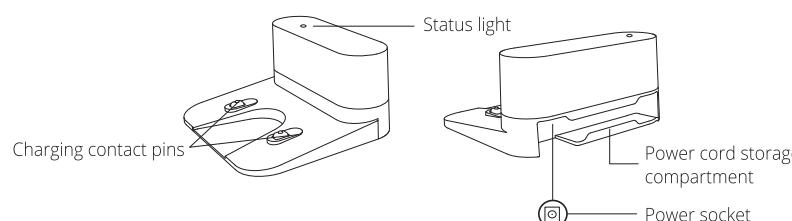
C. Dust Collector



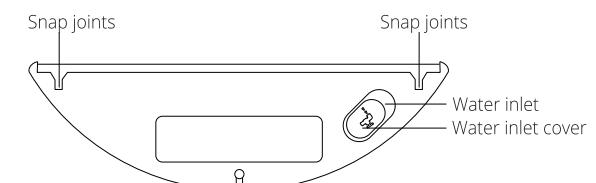
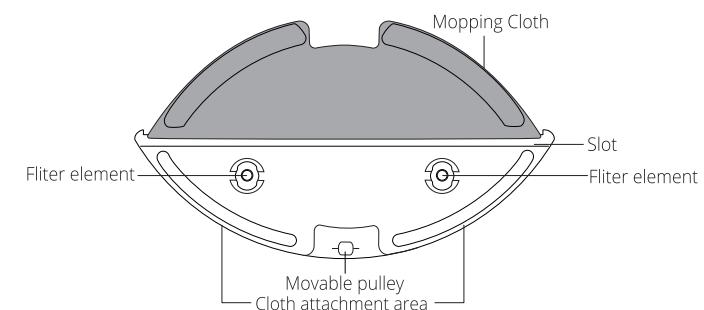
D. Suction Inlet



E. Charging Base



F. Water Tank



Buttons & Indicators

	Start/Pause Cleaning <ul style="list-style-type: none">Solid blue: standby, cleaning, pause cleaning, returning to charging base or fully chargedSolid orange: standby or working in low battery statusBreathing orange (when docked to charging base): chargingFlashing red: error * Refer to the "Troubleshooting>Voice Alert" section in this manual for solutions.
	Return to Charging Base <ul style="list-style-type: none">Flashing blue slowly: returning to charging baseSolid blue: standby or paused
	Spot Cleaning <ul style="list-style-type: none">Flashing blue slowly: Spot ModeSolid blue: standby or paused

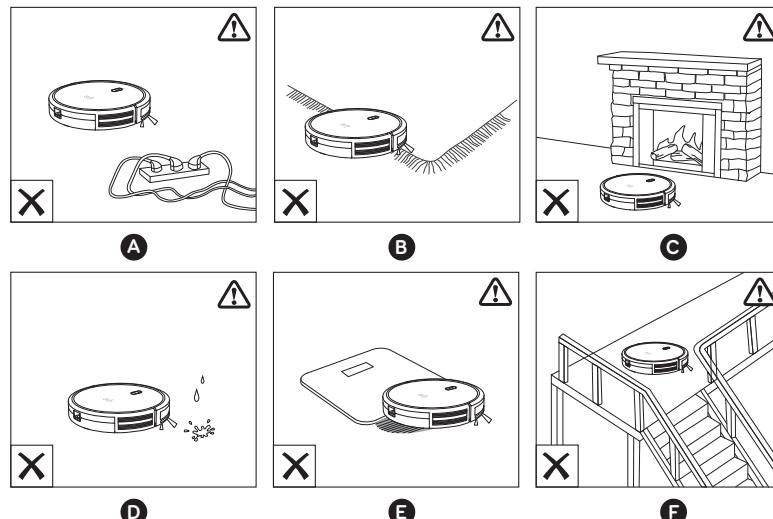


- When you use the **Find My Robot** function via the EufyHome app, all three LED indicators are solid blue and a voice prompt is heard.
- To conserve power, the blue light on the **▶||** button becomes dim when:
 - RoboVac is not docked to the Charging Base and has been inactive for 10 minutes;
 - RoboVac is fully charged for 1 minute.

(Wi-Fi Status Light)	Status
Slowly flashing blue	Waiting for connection
Rapidly flashing blue	Connecting with your wireless router
Solid blue	Connected to your wireless router

Using Your RoboVac

Important Tips Before Use

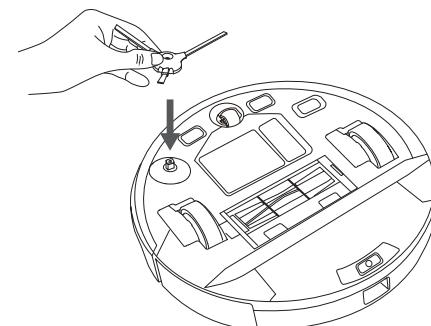


- Remove power cords and small objects from the floor that may entangle RoboVac. You can use the supplied cable ties to organize your wires and power cords.
- Fold tasseled edges of area rugs underneath to prevent tangling RoboVac. Avoid cleaning very dark-colored high-pile rugs or rugs thicker than 1.02in / 26mm as they may cause RoboVac to malfunction.

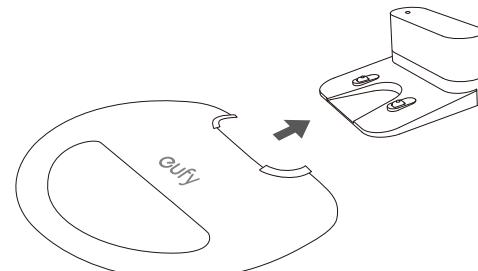
- It is strongly recommended to place boundary strips in front of fireplaces and certain areas (i.e. air vents) that may cause damage to RoboVac if entered.
- Keep RoboVac away from wet areas during cleaning.
- RoboVac may climb on top of objects less than 0.63in / 16mm in height. Remove these objects if possible.
- Anti-drop sensors will prevent RoboVac from tumbling downstairs and steep drops in most cases. Sensors are **less effective** if dirty or used on carpeted/reflective/very dark-colored floors. It is recommended to place physical barriers to block off areas where RoboVac may fall.

Preparation

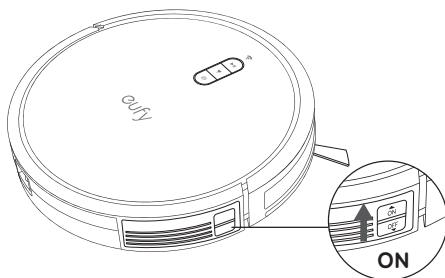
- Remove the sticker on the power switch, and the foam blocks beside the bumper before use.
- Install the side brush before use.



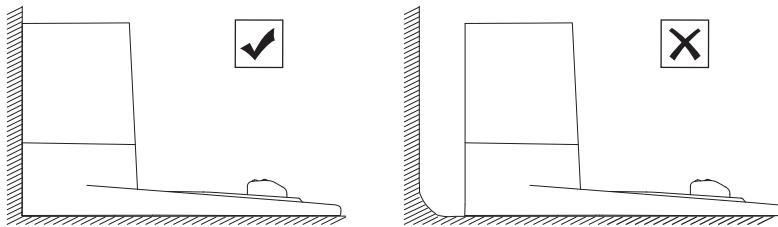
- Before mopping, attach the waterproof pad to the Charging Base to keep the floor dry. Make sure it is firmly installed. Skip this step if mopping is not needed.



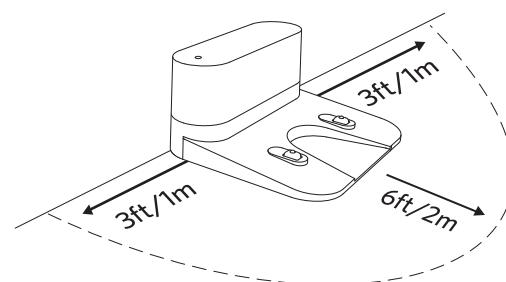
- 4 Turn on the main power switch at the right side of RoboVac.



- 5 Place the Charging Base on a level surface and against a wall.

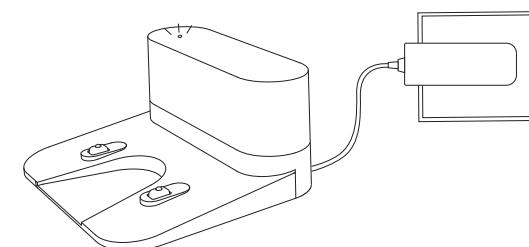


- 6 Allow the clearance of at least 3ft / 1m on each side and at least 6ft / 2m in front of the Charging Base. If there is not enough room, move the Charging Base to a new place and check whether RoboVac can return to it normally; if not, contact eufy customer service for help.



- 7 Connect the round connector of the adapter into the power socket on the Charging Base and the other end into a wall outlet.

➤ When the Charging Base connects to AC power, the LED indicator on the Charging Base is SOLID WHITE.

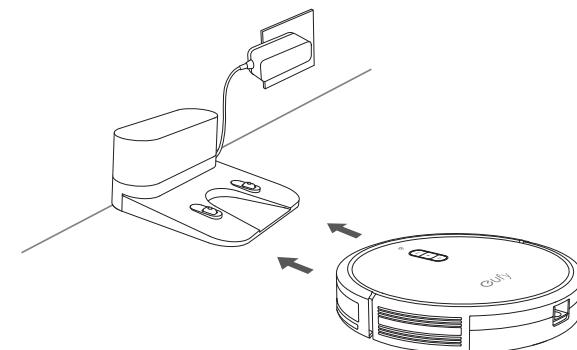


- Install the Charging Base in a location that RoboVac can easily access. It is recommended to place the Charging Base against a wall, and on a hard-level surface rather than on rugs or carpets.
- Always keep the Charging Base plugged in, otherwise RoboVac will not automatically return to it.

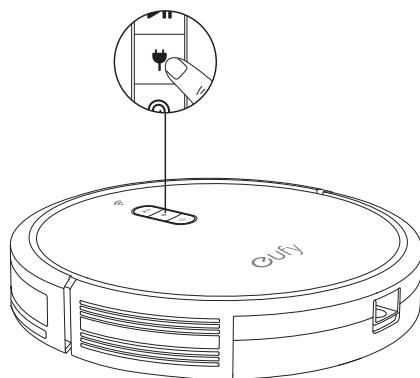
Charge Your RoboVac

- Make sure RoboVac is fully charged before use.
- RoboVac returns to the Charging Base at the end of a cleaning cycle or when its battery is running low.

Method 1: Attach RoboVac to the Charging Base by aligning its charging pins with the charging pins on the base.



Method 2: Press  to return RoboVac to the Charging Base.



-  Turn off the main power switch if RoboVac will not be used for a long period of time. To preserve the battery's lifespan, recharge at least once every 6 months.

Use Your RoboVac with the EufyHome App

To enjoy all available features, it is recommended to control your RoboVac via the EufyHome app.

Before you start, make sure that:

- Your smartphone or tablet is connected to a Wi-Fi network.
- Your smartphone or tablet is running iOS 9.0 (or above) or Android 4.4 (or above).
- The 2.4GHz band wireless signal is enabled on your wireless router.
- The Wi-Fi status light on RoboVac is slowly flashing blue.
- RoboVac is attached to the Charging Base to ensure it has enough power during setup.



- 1 Download the EufyHome app from the App Store (iOS devices) or Google Play (Android devices).
- 2 Open the app and create a user account.
- 3 Tap the "+" icon to add RoboVac to your EufyHome account.
- 4 Follow the instructions in the app to set up the Wi-Fi connection.
 - After connecting successfully, you can control RoboVac via the app.
 - With the app, you can select a cleaning mode, set the time, schedule a cleaning, view the system status, receive notifications and access additional features.

Wi-Fi Status Light

	Slowly flashing blue	Waiting for connection
	Rapidly flashing blue	Connecting with your wireless router
	Solid blue	Connected with your wireless router

-  If you have any problems during the Wi-Fi setup process, refer to the **"Troubleshooting > Wi-Fi connection"** section in this Manual.
- If RoboVac gets stuck in any space, tap **Find My Robot** in the app to find the machine.

Reset the Wi-Fi connection

To reset the Wi-Fi connection, press and hold  on RoboVac for 10 seconds. At the same time, RoboVac will restore the factory default settings.

- You will hear a voice prompt when the settings have been reset and the Wi-Fi status light will slowly flash blue. Now you can follow the Wi-Fi instructions in the EufyHome app to set up the Wi-Fi connection.

Schedule Cleaning

With the EufyHome app, you can schedule RoboVac to start cleaning at a particular time.

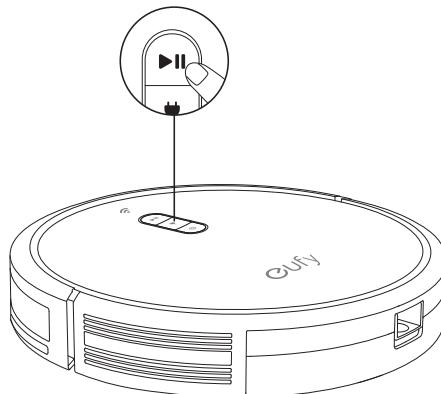
-  You can set the time and customize the cleaning schedules from Sunday to Saturday on the EufyHome app. This function is available in the app only.

Start / Pause Cleaning

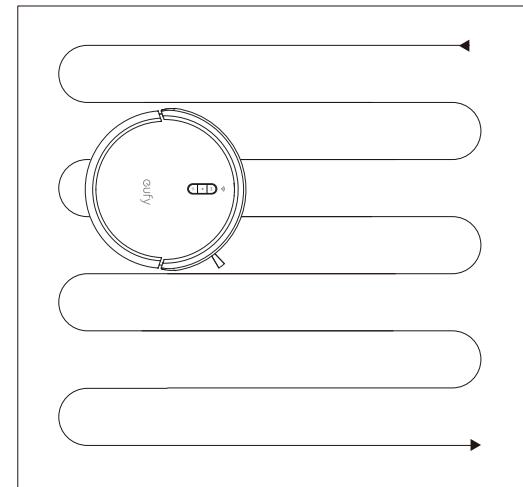


- Make sure the main power switch at the side of RoboVac is turned on before use.
- You can also start or pause cleaning via the EufyHome app.

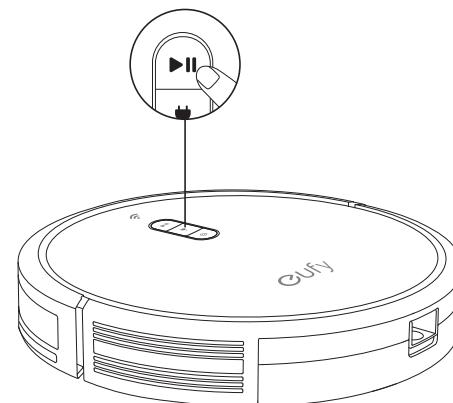
① Press ►|| on RoboVac to start cleaning in Auto Mode.



② Press ►|| again to pause cleaning.



Press ►|| on RoboVac to start cleaning in Auto Mode.



Select a Cleaning Mode



- You can also select a cleaning mode via the EufyHome app.

Auto-cleaning

After startup, RoboVac moves from the Charging Base and automatically determines its cleaning route, following a Z-shaped cleaning method. When the entire clean is finished, RoboVac automatically returns to the Charging Base.

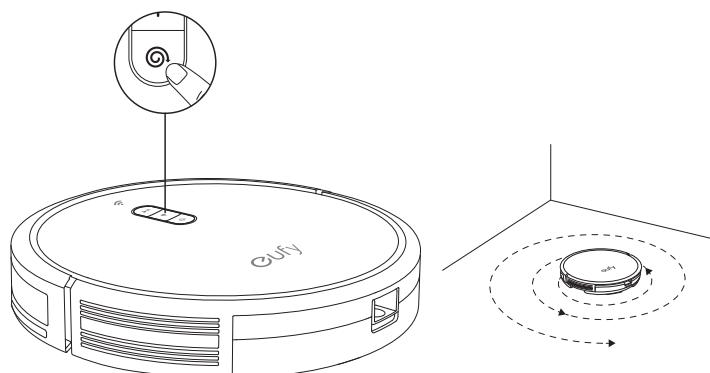


- In the EufyHome app, RoboVac can be set to return to the Charging Base automatically if the battery level becomes low. Once recharged, RoboVac will resume to finish the remaining cleaning.
- By default, RoboVac starts in Auto cleaning mode when it is turned on.

Spot cleaning

RoboVac intensively cleans a specific area in a spiral pattern, useful if there is a concentrated area of dust or debris. In Spot mode, RoboVac will stop cleaning after 2 minutes.

Press ⚡ on RoboVac to start cleaning in Spot Mode.



Select a Suction Power Level

In the EufyHome app, select a suction power level according to your needs:

- Standard (Default)
- Turbo
- Max
- BoostIQ™



- When RoboVac starts cleaning the next time, it will clean according to the suction power level you previously selected.

Select BoostIQ™ feature

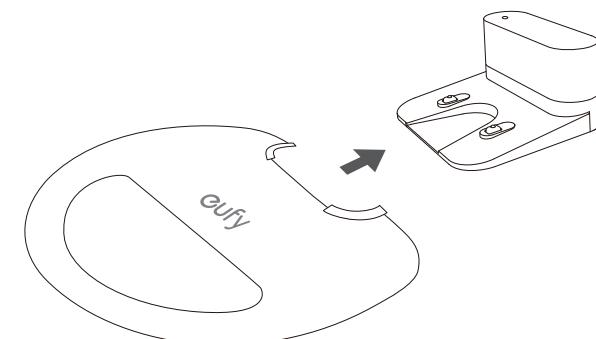
In the EufyHome app, select the BoostIQ™ feature according to your needs. While cleaning at standard suction power level, RoboVac will automatically increase the suction power if it detects that stronger power is needed to ensure the best clean. BoostIQ™ is ideal for cleaning thicker carpets and hard-to-sweep messes, which will reduce the total cleaning time, but increase the noise level. If the vacuuming noise caused by BoostIQ™ disturbs you, you can disable this feature.

Use Mopping System



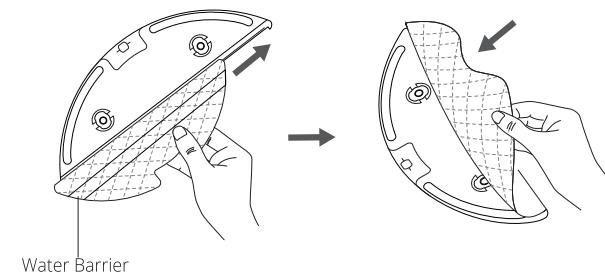
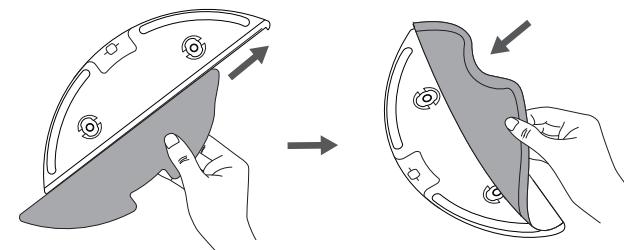
- The mopping mode is not recommended when no one is at home.
- Only use the mopping mode on a floor without carpets.
- Remove the water tank when RoboVac is under charging or not in use.

- 1 Before mopping, install the waterproof pad under the Charging Base to protect the floor.

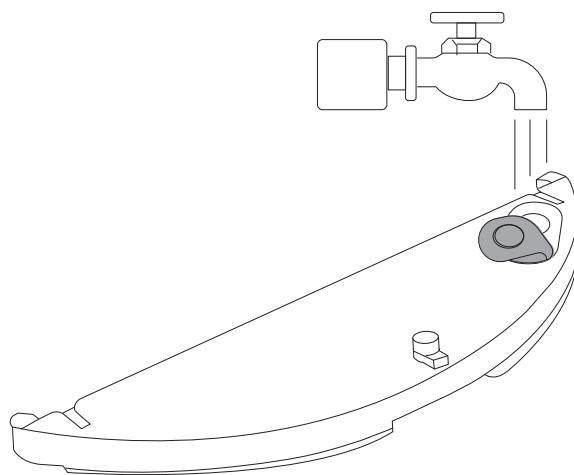


- 2 Wet the mopping cloth and wring it until it does not drip. Insert the cloth along the bracket slot and stick it firmly.

- Use either the washable mopping cloth or the disposable cloth for mopping.

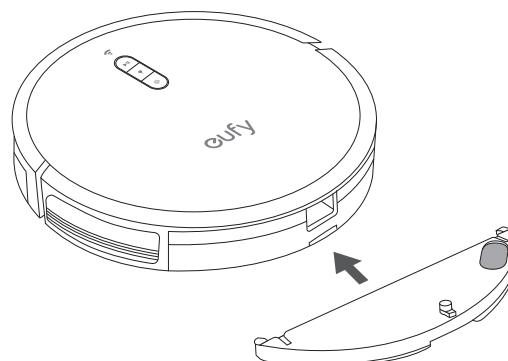


- ③ Open the water inlet cover to fill the water tank, then close the cover.



 • Do not use floor cleaner or detergent which may block the filter elements.

- ④ Install the water tank into the bottom of RoboVac until a click is heard.

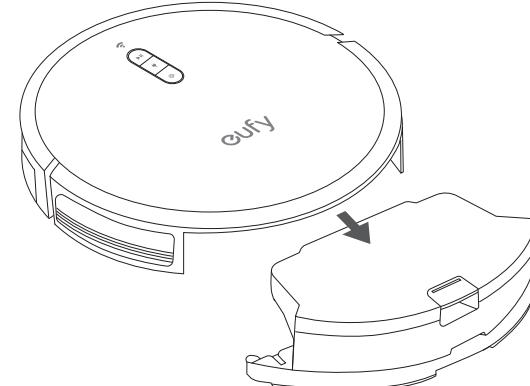


 • The mopping mode is only intended for a clean floor without stubborn stains. To achieve a better mopping effect, it is recommended to clean the floor with RoboVac three times before installing the mopping module.

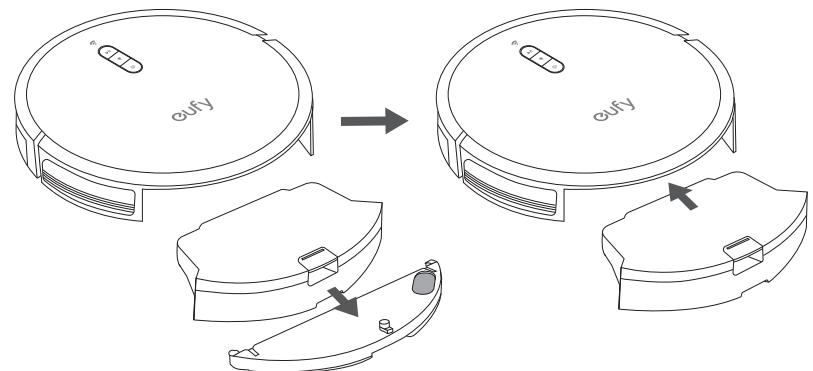
- ⑤ Select a cleaning mode to start cleaning.

• RoboVac automatically sweeps and mops in the selected mode.

- ⑥ When RoboVac finishes working and returns to the Charging Base, press the release button to remove the dust collector and the water tank.



- ⑦ Remove the water tank and put the dust collector back into the main unit.

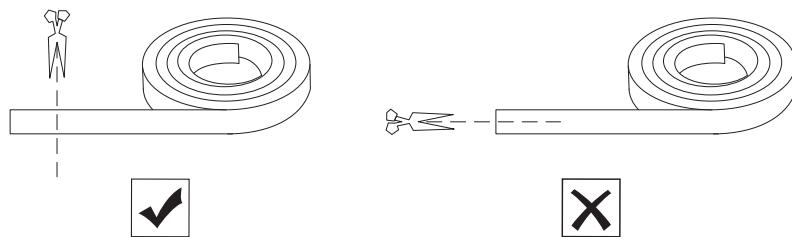


 • After mopping, remove the water tank, empty any remaining water and clean the washable mopping cloth to prevent the cloth becoming mildewed or producing a peculiar smell. The disposable mopping cloth is for single-use only. For how to maintain the mopping cloth and water tank, refer to the "Cleaning and Maintenance" section in this manual.

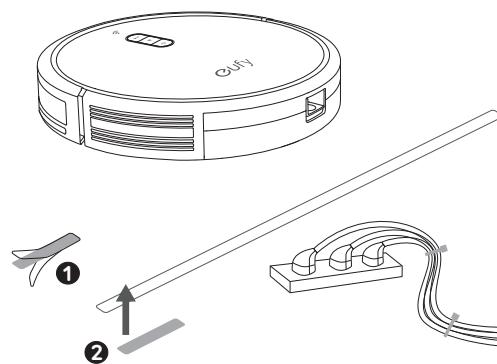
Use the Boundary Strip

With the Boundary Strip, you can keep RoboVac away from any area or item you do not want RoboVac to clean. RoboVac will recognize the Boundary Strip and will not cross into the blocked-off area.

- ① Identify the area or item you do not want RoboVac to get close to.
- ② If necessary, use scissors to cut the Boundary Strip to a shorter length. Be sure to correctly measure the length before cutting.



- ③ Apply the supplied strips of adhesive tape to lay the Boundary Strip flat on the floor. **Make sure the strip is placed FLAT on the floor or under an area rug.**



- If the Boundary Strip is rolled up, remove and then re-apply on the floor with adhesive tape. Otherwise the Boundary Strip may not work well.
- Make sure the Boundary Strip is placed on the same surface plane RoboVac is used on.
- Be careful not to damage the floor when using adhesive tape. It is not recommended for use on carpets.
- Keep the Boundary Strip away from objects that emit excessive heat.

Use Your RoboVac with Amazon Alexa / the Google Assistant

Amazon Alexa or the Google Assistant is a smart voice control device that enables you to control RoboVac with your voice.

Currently this feature only supports English, German, French, and Spanish. You could check regularly if more languages are supported at <https://www.eufylife.com/support/>.

Before you start, make sure that:

- RoboVac is attached to the Charging Base to ensure there is enough power.
- RoboVac is connected with the EufyHome app.
- You have an Amazon Alexa-enabled device (i.e. Amazon Echo, Echo Dot and Amazon Tap, Echo Show, Echo Spot) or a device enabled with the Google Assistant (i.e. Google Home, Google Home Mini). These devices are sold separately.
- The Amazon Alexa app or Google Home app is already installed on your smart device, and you have created an account.

To control RoboVac with Amazon Alexa or the Google Assistant

- ① Open the EufyHome app and find “Smart integrations” in the top left.
- ② Follow the on-screen instructions to complete the setup.



- For more information about how RoboVac works with Amazon Alexa / the Google Assistant, visit <https://www.eufylife.com/support/> for details.

Cleaning and Maintenance

Before cleaning and maintaining, turn off the device and unplug the adapter.

For optimal performance, follow the instructions below to clean and maintain RoboVac regularly. The cleaning/replacement frequency will depend on your RoboVac usage habits.

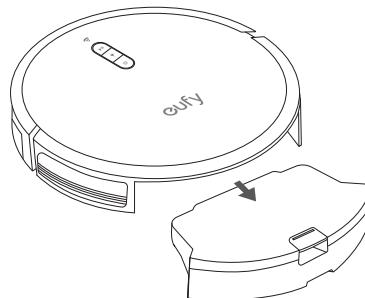
Recommended cleaning/replacement frequency

RoboVac Part	Cleaning Frequency	Replacement Frequency
Dust Collector	After each use	-
Filter	Once every week (Twice a week if you have a pet)	Every 6 months or after every 50 rounds of cleaning
Side Brush	Once every month	Every 3-6 months (or when visibly worn)
Rolling Brush	Once every week	Every 6-12 months

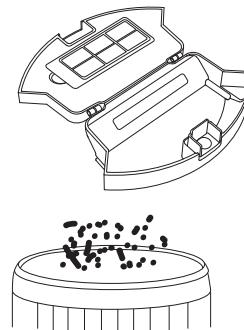
RoboVac Part	Cleaning Frequency	Replacement Frequency
Brush Guard	Once every month	Every 3-6 months (or when the silicone rubber strip on the brush guard becomes visibly worn)
Sensors	Once every month	-
Charging Pins	Once every month	-
Swivel Wheel	Once every month	-
Washable Mopping Cloth	After each use	-
Water Tank	After each use	-
Filter Elements	-	Every 6 months (or when they become yellow)

Clean the Dust Collector and Filter

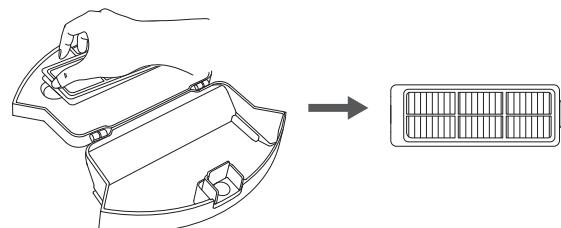
- ① Press the dust collector release button to pull the dust collector out.



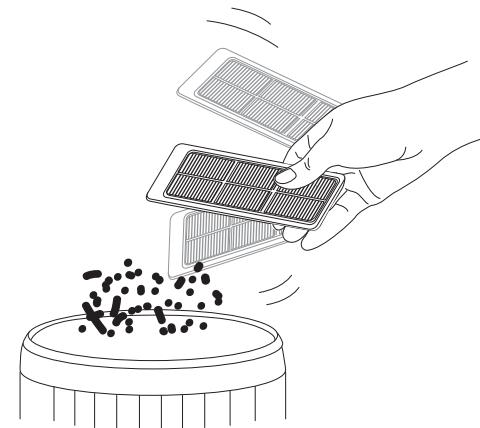
- ② Open and empty the dust collector.



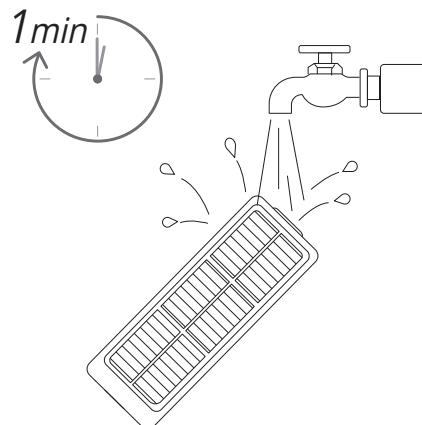
- ③ Remove the filter.



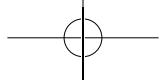
- ④ Tap the filter to remove dust.



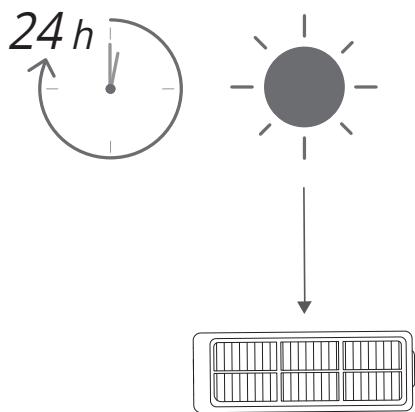
- ⑤ Rinse the dust collector and filter thoroughly with water.



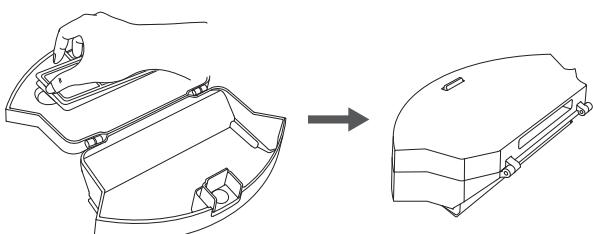
Do not use a brush, hot water, or any detergent to clean the filter.



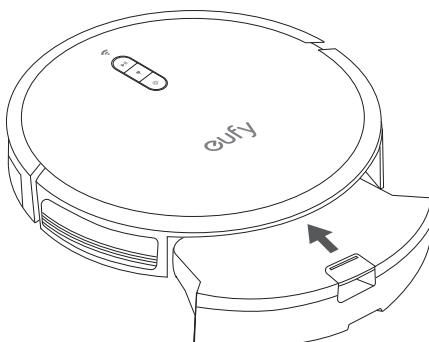
- 6 Air-dry the dust collector and filter completely before next use. You may change to use the other filter if the original one is not completely dry.



- 7 Place the filter back into the dust collector.

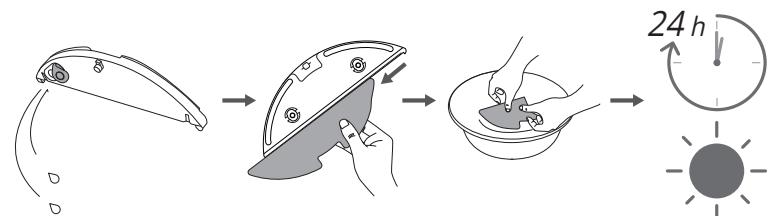


- 8 Push the dust collector back into the main unit.



Clean the Mopping Cloth and Water Tank

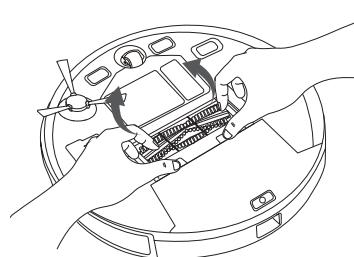
A dirty mopping cloth will affect the mopping performance. Clean the washable mopping cloth and water tank before use.



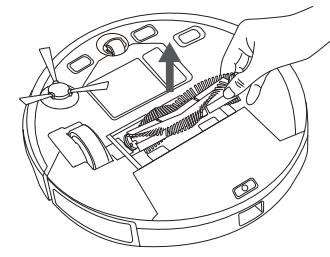
- 1 After each use, remove the mopping cloth from the water tank.
- 2 Rinse the mopping cloth and water tank thoroughly with water.
- 3 Air-dry the mopping cloth and water tank completely to avoid being mildewed or producing unpleasant smell.
- 4 To discard your single-use mopping cloth, remove and drop it into a trash container.

Clean the Rolling Brush

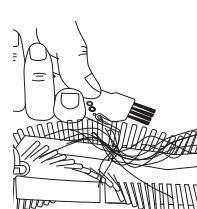
- 1 Pull the release tabs to unlock the brush guard as shown.
- 2 Lift the rolling brush to remove.
- 3 Clean the rolling brush with the provided cleaning tool or a vacuum cleaner.
- 4 Reinstall the rolling brush by inserting the fixed protruding end first and then clicking it into place.
- 5 Press down to snap the brush guard into place.



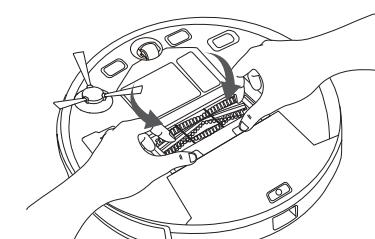
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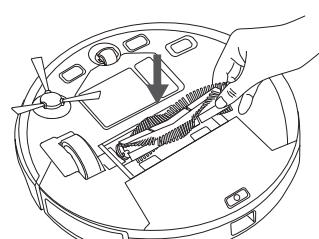
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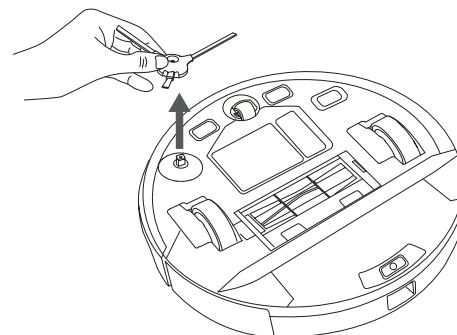


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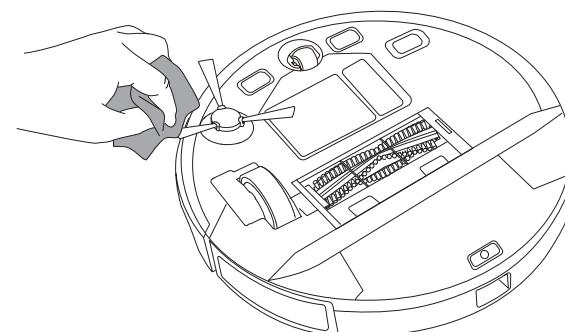
Clean the Side Brush

Foreign substances, such as hair, can easily get tangled in the side brush, and dirt may adhere to it. Be sure to clean it regularly.

- 1 Remove the side brush.



- 2 Carefully unwind and pull off any hair or string that is wrapped between the main unit and the side brush.
- 3 Use a cloth dampened with warm water to remove dust from the brush or to gently reshape it.

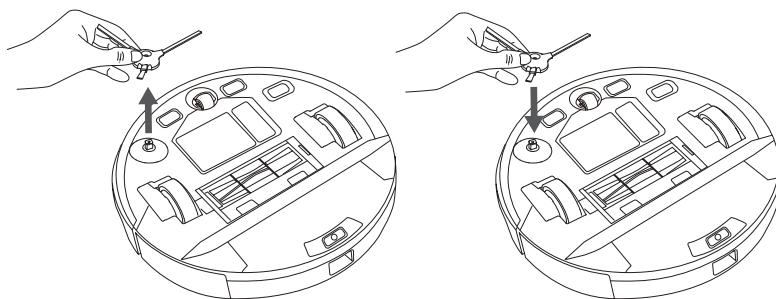


 Only use the side brush when it is completely dry.

Replace the Side Brush

The side brush may become bent or damaged after being used for a period of time. Follow the instructions below to replace it.

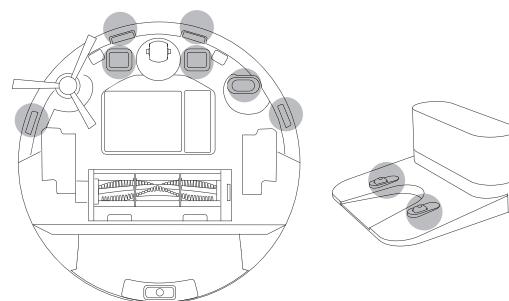
- Pull off the old side brush and snap the new one into place.



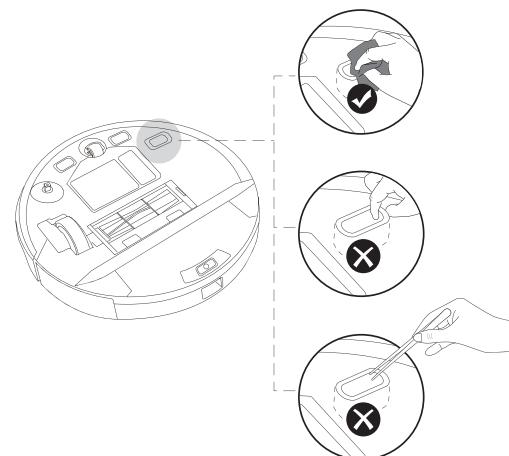
Clean the Sensors and Charging Pins

To maintain the best performance, clean the drop sensors, path tracking sensor and charging pins regularly.

- Dust off the sensors and charging contact pins using a cloth or cleaning brush.



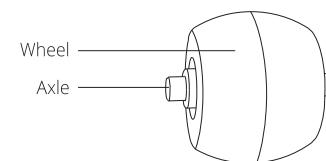
- Clean the path tracking sensor with a soft, dry cloth.



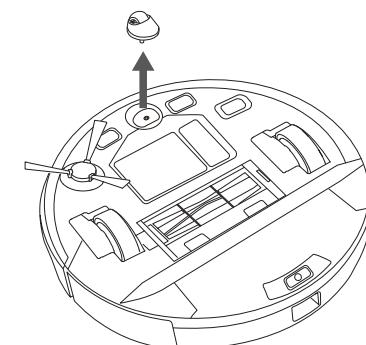
- Be careful not to touch the path tracking sensor with your hands to make it dirty.
- Do not clean the path tracking sensor with sharp-pointed objects, as it may damage the sensor.

Clean the Swivel Wheel

Hair or dust particles can easily get entangled in the swivel wheel. Be sure to clean the swivel wheel periodically and as needed.



- Remove the swivel wheel.



- Clean any hair or debris wrapped around the wheel or entangled inside the wheel cavity.
- Reinstall the wheel and push in until it clicks into place.



- Do not clean the swivel wheel with water.

Troubleshooting

The solutions below are for general questions. If your problem persists, visit www.eufylife.com, go to EufyHome app, or contact support@eufylife.com for help.

Problems	Solutions
RoboVac cannot be activated.	<ul style="list-style-type: none">Make sure the main power switch is in the ON position.Make sure the battery is fully charged.If you still have trouble, turn off the main power switch and then turn it back on.
RoboVac suddenly produces a loud noise.	<ul style="list-style-type: none">Adjust the suction power level in the EufyHome app.Check if the rolling brush, filter, dust collector or suction inlet is stuck.Make sure the filter and the brush guard have been properly installed.
RoboVac suddenly stops working.	<ul style="list-style-type: none">Check if RoboVac is trapped or stuck on an obstacle.Check if the battery level is too low.Check if RoboVac has alerted you with any voice prompts or LED indicators. Refer to the "Voice Alert" section in this manual.If you still have trouble, turn off RoboVac, wait for 3 seconds, and then turn it back on.
You cannot schedule cleanings.	<ul style="list-style-type: none">Make sure the main power switch is turned on.Make sure the scheduled time has been set correctly.Check if RoboVac's power is too low to start cleaning.RoboVac will not start a scheduled cleaning while already performing a cleaning task.Cleaning schedules are erased when RoboVac is powered off or when reset to factory default settings. If RoboVac is powered on without Internet access, cleaning schedules will not synchronize and must be reset via the app.

Problems	Solutions
Suction power is weak.	<ul style="list-style-type: none">Check if any obstructions are blocking the suction inlet.Empty the dust collector.Clean the filter with water.Select the max suction power level in the EufyHome app.Check if the filter is wet due to water or other liquid on the floor. Air-dry the filter completely before use.
RoboVac cannot be charged.	<ul style="list-style-type: none">Check if the LED indicator on the Charging Base lights up (when RoboVac is not on the Charging Base). If not, reconnect the adapter with the Charging Base and try a new power outlet. If the problem persists, contact the eufy service center to repair or replace the Charging Base.Dust off the charging contact pins with a dry cloth.Check if you can hear the "Charging" voice prompt when RoboVac is docked onto the Charging Base. If not, contact the eufy service center to repair or replace the Charging Base.
RoboVac cannot return to the Charging Base.	<ul style="list-style-type: none">Remove objects within 3 ft/1 m to the left and right side and within 6 ft/2 m of the front of the Charging Base.When RoboVac is in the vicinity of the Charging Base, it will return more quickly. However, if the Charging Base is located far away, RoboVac will need more time to return. Please be patient as it works its way back.Clean the charging contact pins.
The rolling brush does not rotate.	<ul style="list-style-type: none">Clean the rolling brush. Remove the hair wrapped around the rolling brush or entangled in the two ends of the brush.Check if the rolling brush and brush guard have been installed properly.
RoboVac's movements or travel paths are abnormal.	<ul style="list-style-type: none">Clean the sensors carefully with a dry cloth.Restart RoboVac by turning the power switch off and on.

Problems	Solutions
Water does not come out during mopping.	<ul style="list-style-type: none"> Make sure there is enough water in the water tank. Check if the mopping module is correctly installed. Check if the water outlets are blocked. If yes, replace the filter elements.
Too much water comes out during mopping.	<ul style="list-style-type: none"> Make sure the water tank has been installed properly. Make sure the filter elements are correctly installed in place.
RoboVac's cleaning time becomes shorter or is less than 100 minutes.	<ul style="list-style-type: none"> Make sure RoboVac is fully charged (indicated by a solid blue LED light) before cleaning. The cleaning time will be affected by the suction mode and floors/carpets to be cleaned: <ul style="list-style-type: none"> Standard suction mode (on hardwood floors): approx. 100 minutes of cleaning Turbo suction mode (on medium-pile carpets): approx. 60 minutes of cleaning Max suction mode (on medium-pile carpets): approx. 40 minutes of cleaning If your cleaning time is much less than the time mentioned above, contact eufy customer service for help.
RoboVac cannot connect to a Wi-Fi network.	<ul style="list-style-type: none"> Make sure you entered the Wi-Fi password correctly. Make sure your RoboVac, router, and mobile phone are close enough to ensure a strong signal strength. Make sure your Wi-Fi router supports the 2.4GHz and 802.11b/g/n bands; the 5GHz band is not supported. For details, refer to the "Troubleshooting > Wi-Fi connection" section in this manual.
You cannot control RoboVac with Amazon Alexa.	<ul style="list-style-type: none"> Check if there are any Internet connection problems. Check whether you have installed the Amazon Alexa app onto your smart device and enabled "EufyHome - RoboVac" Skill in the Amazon Alexa app. For details, refer to the "Smart Integrations" page in the EufyHome App. Make sure you have an EufyHome account and have connected to RoboVac. Make sure you are using correct Alexa voice-commands.

Problems	Solutions
You cannot control RoboVac with the Google Assistant.	<ul style="list-style-type: none"> Check if there are any Internet connection problems. Check if you have installed the Google Home app onto your smart device and initiated the "EufyHome" action in the Google Home app. For details, refer to the "Smart Integrations" page in the EufyHome App. Check if you are using the proper commands when talking to the Google Assistant. When making your request, first say the wake words "Ok Google". Repeat your question. Speak clearly to the Google Assistant.

Voice Alert

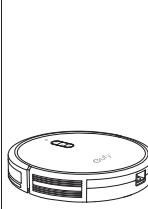
When an error or issue occurs, the red indicator on RoboVac will flash and you will hear a specific voice prompt. Follow the voice prompt to solve the problem.

Voice Prompt	Cause and Solution
Error 1: Front bumper stuck	Front bumper is stuck. Tap it repeatedly to remove any dust; if not, then move the device to a new position and try again.
Error 2: Wheel stuck.	Wheel may be stuck or trapped. Clear any obstacles in the surrounding area and check the wheel for any trapped dust. Move the device to a new position and try again.
Error 4: Rolling brush stuck.	Remove the rolling brush, roller joint, roller brush cover, and suction inlet to clean it. Once cleaned, place the items back into the device and try again.
Error 5: Device trapped.	Device is trapped. Clear any obstacles in the surrounding area and try again.
Error 6: Device trapped.	Device may be suspended in air. Move it to a new position close to the original position and try again. If the device is still unable to start, clean the edge sensor and try again.

Voice Prompt	Cause and Solution
Error 7: Wheel suspended. Please move the device to a new position	Wheels may be suspended in air. Move the device to a flat surface and a new position close to the original position then try again.
Error 8: Low battery, shutting down device. Please charge your device	Low Battery; system will shut down. Charge the device and try again.
Error 9: Magnetic Boundary Strip detected. Move device to a different area	Device is too close to a strong magnetic field or strip. Move the device to a different area and try again.
Error 10: Path Tracking Sensor needs cleaning	Path tracking sensor is blocked by dust and requires cleaning.
Error 21: Charging Base blocked by surrounding obstacles	Charging base is blocked by obstacles, clear any obstacles around the charging base and try again.
Error S1: Battery Error. Refer to Owner's Manual or App for help	<ul style="list-style-type: none"> - Open the battery compartment and check whether the battery is connected and restart the device - Battery Temperature may be too high or low; wait until the battery falls to normal temperatures before usage (0 ° ~ 40 ° C/C 32 ° F to 104 ° F) - If the issue persists, contact customer support for help
Error S2: Wheel Module Error. Refer to Owner's Manual or App for help	<ul style="list-style-type: none"> - Check whether the wheels are stuck or dust is trapped inside before restarting the device - If the issue persists, contact customer support for help
Error S3: Side Brush Error. Refer to Owner's Manual or App for help	<ul style="list-style-type: none"> - Check whether the side brush is stuck in an unknown object before restarting the device - If the issue persists, contact customer support for help
Error S4: Suction Fan Error. Refer to Owner's Manual or App for help	<ul style="list-style-type: none"> - Check whether the fan blades are stuck in an unknown object before restarting the device - Clean the dust collector and filter before restarting the device - If the issue persists, contact customer support for help

Voice Prompt	Cause and Solution
Error S5: Rolling Brush Error. Refer to Owner's Manual or App for help	<ul style="list-style-type: none"> - Remove and clean the roller brush, roller brush connection, roller brush cover and suction inlet before restarting the device - If the issue persists, contact customer support for help
Error S8: Path Tracking Sensor Error. Refer to Owner's Manual or App for help	<ul style="list-style-type: none"> - Check and clean the path tracking sensor for unknown objects before restarting the device - If the issue persists, contact customer support for help

Specifications

	Input	19 V == 0.6 A
	Battery Voltage	14.4 V ==
	Power Consumption	40 W
	Battery Type	14.4 V == Li-ion 2600 mAh
	Dust Collector Capacity	450ml
	Water Tank	130ml
	Cleaning Time	Max. 100 mins
	Charging Time	300 - 360 mins

	Input	19 V == 0.6 A
	Output	19 V == 0.6 A

Customer Service

For FAQs and more information, please visit www.eufylife.com.

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